How to register a Highways Issue (Potholes etc.)

Go to the Cheshire West and Chester home page

Click on ‘Report a Highways Issue"
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Click on ‘Report a fault’
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Click on ‘Next’
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If this is a new fault or an existing one, please click on that button
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If this is a new fault it will open two new check boxes
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This will give you a series of drop down options, choose the one most appropriate for you. In this case we will click on ‘Road Surface’.
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Having chosen ‘Road surface’ a second drop down menus will appear – we will choose ‘Pothole’
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Next you will have to tell them where it is – enter the post code and it will offer a number of streets/roads or lanes, click on the right one.
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You have the option to point to the location on a map of the area.
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Then to give CWaC as much information as you can.
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Finally to tell them who you are so that they can tell you what is going on about this issue

Then press ‘Submit’ and you will get a confirmation by email